

Board of Directors Meeting

October 24, 2023

**Present:** Kathy Dodd, Harold Ross, Janette Simons, Alex Rossler, Nanci Essary and Steve Farabaugh.

**Guests:** Bobby Simons.

**Call to Order:** Open Meeting convened at 6:04 pm. President Dodd presiding.

**Public Comments:** None

**Review and Approve Minutes from the previous meeting:** Secretary Ross made a motion to accept the minutes of the regular meeting held on September 26, 2023. Director Simons seconded. All approved. Motion carried.

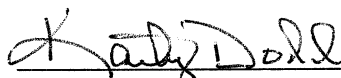
**Project Status and Updates:** Steve Farabaugh with Atkins Engineering provided updates on various projects including the concrete driveways at the three facilities. The board unanimously requested to see bids for the driveways.

**Options for Employee Health Benefits:** Nanci stated she needed more time to gather information. Item Tabled.

**New Billing Software:** Nanci explained that Rose Hill has outgrown the current billing software, and it was time to make a move to another company that can provide more features, especially one with an improved Customer Portal. Continental Utility Solutions, Inc. offers a more robust software solution, and their Customer Portal would provide improvements to the customer's online experience. Secretary Ross made a motion to approve the cost of the new billing software. Director Rossler seconded. All approved. Motion Carried.

Director Simons made a motion to accept the manager's reports. Director Rossler seconded. All approved. Motion carried.

Director Simons made a motion to adjourn the meeting at 8:44 pm. Director Rossler seconded. All approved. Motion carried.



President, Kathy Dodd



Secretary/Treasurer, Harold Ross